Online Regional FAQ

What's a Zoom?

Set up Zoom on your device

Requirements

- · Internet connection
- Microphone
- Camera
- · A Windows, Mac, iOS, Android, Blackberry, or Linux device

1. Find the Zoom App

- Mac and PC users: https://zoom.us/support/download
- · i0S users: Apple App Store and search "zoom"
- Android users: visit <u>Google Play</u> and search "zoom"

2. Test your connection

- Make sure you can access Zoom from wherever you plan on judging.
- · The Zoom Test Room can be accessed at https://zoom.us/test.
- · If you have issues, the Zoom Support Center may have a quick answer.

3. Connect to your debate

- Follow the link in your reminder email, which you will receive 24 hours before the deabte..
- Launch the app or visit the zoom website.



- Choose "Join a Meeting".
- · Choose "Join by computer Audio" or "Join by phone"
- Enter the room code and connect.
- · If you need help a Reagan Education representative will be available in the waiting room. Or you can Ask for Help from your Break Out Room.



Here is a quick video review of how to connect to Zoom.

Technology

How can I test if Zoom works on my computer or device before the debates?

Use their test site https://zoom.us to check compatibility and see if you need to download any tools to connect.

What if I have a question that is not on the FAQ Page?

Try zoom's support page (link)

What operating system can I use with Zoom?

Operating Systems	Tablets/Mobile Devices	Browsers
 Mac OS X with MacOS 10.6.8 /(Snow Leopard or later) Windows 10 Windows 8 or 8.1 Windows 7 Windows Vista (SP1 or later) Windows XP (SP3 or later) 	 Surface PRO 2 running Win 8.1 Surface PRO 3 running Win 10 iOS and Android devices Blackberry devices 	Windows: - IE7+ - Firefox - Chrome - Safari5+ Mac: - Safari5+ - Firefox - Chrome

^{*}More on Supported Operating Systems (link)

What is my online debate checklist?

- Computer
- Microphone (external or headset recommended)
- Camera
- Internet Connection

How do I stop the echo on our audio feed?

Most likely one of the following is occurring

- 1. A participant has both the computer and telephone audio active
- 2. Participants with computer or telephones speakers that are too close to each other
- 3. Multiple computer with active audio in the same conference room

Check out the **Zoom website** for solutions to each case